



Legal terms

SECURITY TEXT FOR TICKET SALES ON INTERNET

The buyer of this ticket shall be responsible for the correct behaviour of the end user within San Mamés, thus assuming the consequences that inappropriate behaviour could entail.

Also, the ticket holder is subject to the existing legislation on the matter of prevention of violence in sporting events and specifically Article 6, 19/2007, dated 11 July, against violence, racism, xenophobia and intolerance in sports, which indicates that:

Obligations of spectators and attendees to competitions and sporting events

Article 6 - Access conditions for the venue

1. It is prohibited:

- a) To introduce, possess or use any type of weapon or object that could produce the same effects, as well as flares, firecrackers, explosives or, in general, any inflammable product whether it be smoke producing or corrosive.
- b) To introduce, exhibit or elaborate placards, flags, symbols or other signals with messages that could incite violence or in whose virtue a person or group may feel threatened, insulted or harassed because of their ethnic or racial origin, religion or beliefs, disability, age, sex or sexual orientation.
- c) To incur in violent, racist conduct described as xenophobic or intolerant in the first and second paragraphs of Article 2.
- d) To access the sports venue while under the influence of alcohol, toxic drugs, narcotics or psychotropic substances.
- e) To access the sports venue without a valid ticket.
- f) Any other conduct that, established in regulations, determines when/if it can contribute to promote violent, racist, xenophobic or intolerant conduct

2. All spectators and attendees to competitions and sporting events are obliged to be submitted to the pertinent controls for verification of the conditions referred to in the previous section, and in particular:

- a) To be recorded by means of closed circuit television in the area surrounding the sports venue, in its access as well as in the interior.
- b) To be put submitted to personal searches aimed at verifying the obligations contained in letters a) and b) of the previous section.

3. Entrance will be denied to any person who incurs in any of the conducts indicated in the previous section, as long as he/she does not change attitude or is involved in any of the grounds for exclusion.



Accordingly, we inform that access to the venue can be denied if spectator or attendee to the sports complex attempts to introduce alcohol, weapons, objects susceptible to be used as such, flares or similar, as well as any person who is under the effects of alcohol, toxic drugs, narcotics or psychotropic substances.

Concretely, in accordance with that established in Article 20.2 of Royal Decree 203/2010, of 26 February, by which the Regulation on prevention of violence, racism, xenophobia and intolerance in sports is approved, the ticket buyer or user is informed that the venue or sports complex is a video-controlled zone for the safety and security of our attendees and match participants, by denying Access to the sports complex or his/her permanence within, at least, due to:

- a) To participate in arguments, altercations, brawls/fights or any type of public disorder.
- b) To introduce, possess or use any type of weapon or object that could produce the same effects, such as blunt sharp/cutting elements or weighing over 500 grams/millilitres which could be used as projectiles, such as foods in rigid containers, bottled drinks or their packaging.
- c) To introduce or be in possession of flares, firecrackers, explosives or, in general, any inflammable, smoke-producing or corrosive products or any type of pyrotechnics.
- d) To be under the effects of alcohol, narcotics, psychotropic medications, stimulants or analogous substances.
- e) To introduce or sell any type of alcoholic beverage, narcotics, psychotropic medications, stimulants or analogous, substances.
- f) To introduce, exhibit or elaborate placards, flags, symbols or other signals with messages that could incite violence or terrorism or in whose virtue a person or group may feel threatened, insulted or harassed because of their ethnic or racial origin, religion or beliefs, disability, age, sex or sexual orientation.
- g) To chant or sing expressions, sounds or attitudes that could incite violence or terrorism, or that pretend to harass a person or group because of their race or ethnic group, disability, religion or beliefs, age, sex or sexual orientation.
- h) To burst into the playing field.
- i) To be sanctioned with the prohibition of access to any sports venue or complex as long as the sanction persists.

And in the same manner, the conditions of permanence shall be those established in Law 19/2007, cited above, and specifically:

Article 7 - Conditions of permanence in the venue/complex

1. It is condition of permanence of spectators at a sports complex in sporting events, to not take part any violent, racist, xenophobic or intolerant acts, or that incite any of them, according to that established in paragraphs one and two of Article 2 of the present Law; in particular:

- a) To neither assault nor disturb public order.
- b) To not intone racist or xenophobic chants, sounds or slogans, of an intolerant nature, or that incites violence or terrorism or that supposes any other constitutional violation.



- c) To not exhibit placards, flags, symbols or other signals that incite violence or terrorism or that include messages of a racist, xenophobic or intolerant nature.
 - d) To not throw any kind of object.
 - e) To not break into the playing field without authorization.
 - f) To not possess, activate or throw, any type of weapon or object that could produce the same effect, such as flares, firecrackers, explosives or, in general, any inflammable, smoke-producing or corrosive products, in the facilities or complex where a sporting event is taking place.
 - g) To observe the appropriate security measures projected and those that are prescribed by regulations.
2. Also, these are conditions of permanence of spectators:
- a) To not consume alcoholic beverages, narcotics or toxic drugs or psychotropic substances.
 - b) To occupy the place and seat that corresponds with the entrance ticket which they hold, as well as to present, upon request, said entrance ticket to the security forces and/or any employee or collaborator of the organizer.
 - c) To meet the internal procedures and regulations of the sports complex.
3. The breach of the obligations described in the previous sections will imply the immediate expulsion from the sports complex on the part of the security forces, without prejudice to subsequent responsibility for possible applicable sanctions.
4. Spectators and attendees to competitions and sporting events will be obliged to evacuate the sports complex and its surroundings in a timely and safe manner when they are required to do so for security reasons or breach of the conditions of permanence referred to in the first paragraph.

IN ACCORDANCE WITH THAT ESTABLISHED IN ARTICLE 17 OF ROYAL DECREE 203/2010, CITED ABOVE, THE BUYER AND USER OF THE TICKET IS INFORMED THAT:

Article 17 - Obligations of spectators with respect to entrance tickets

1. Each person who pretends to access a sports complex must possess an individually-issued entrance ticket, a multiple ticket, season ticket or any other title that authorizes the interested party access to one or more than one event
2. Spectators must occupy the seat and area that corresponds with the entrance tickets they are holding.
3. Each spectator must conserve his/her entrance ticket until they exit the sports complex, having to present it upon request to any employee or collaborator of the organizer, as well as to the State Security Forces.
4. If a spectator does not present the entrance ticket when asked to do so, he/she will have the option of purchasing one at the box office, by paying full face-value if any are available. Otherwise, he/she will have to abandon the sports complex immediately.